

Performance Report

Employment Scorecard



April 2024

Labor Market Data



Unemployment rate

4,584,350

Labor force



66.4%

Labor force participation rate

10,730

Initial claims

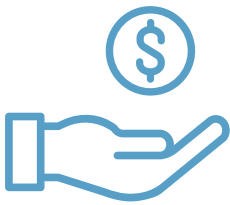
75,116

Continued claims

Unemployment Insurance

26M

Total benefits paid



3,606

Unpaid pending claims†



18,383

Pending appeals docket*^{*}



Customer Call Center Data

24,098

Total calls handled



7:09min

Average wait time for all calls



Workforce Services Data



24,825

Customers serviced in Virginia Workforce Connection



4,468

New employment services customers



New trade impacted workers enrolled



1,129

New intensive reemployment customers



428

Veterans with significant barriers to employment served

\$12,892,400



Work opportunity tax credits awarded